



**Important
Roth Contact Information
(614) 337-2825
(800) 595-2825**

Ben Roth-CEO 614-554-2060
Jeff Gibson-EVP 614-554-2065

Customer Service/Order Desk
Natasha-Ext. 100,116
Flo-Online Ordering
Barb

Sales Department
Marc - **Sales Manager**- 679-3913
Sales team members:
Dave - 554-6229
Jim - 554-3864
Andy-554-2075
Chill-554-3864

Human Resources
Pat-Ext.104

Accounting Department
Stephanie-Controller Ext. 102
Pat-Payables- Ext.108
Toni-Receiveables

Transportation Department
Casey-1st shift supervisor
679-7039
Matt-374-1353
Randy- 496-3289

Purchasing Department
Max-Herbs/Cheese/Bread,
Specialties/ Dry/Processed/Dairy
Ext. 107
Vince-Produce-Ext.112

Fax Numbers
614-418-7965 general
614-428-7358 accounting



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Columbus, Ohio 43219
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Credit and Return Policy

How does the policy benefit you the CUSTOMER?

- ◆ Ensures product wholesomeness and quality.
- ◆ Reduces product loss.
- ◆ Speeds the processing of credits
- ◆ Assures that all products handling is compliant with HACCP, USDA, FDA, OSHA, and HAZMAT requirements.
- ◆ Prevents tampered product from redistribution to another customer.

When Your Delivery Arrives, YOU SHOULD KNOW...

- ◆ Your ROTH delivery associate will gladly help you verify that the items delivered agree with your invoice.
- ◆ You can choose to return any delivered item for credit at time of delivery.
- ◆ If a product is short on delivery, your ROTH delivery associate will make an adjustment on the invoice. ***This invoice will serve as your credit memo.***
- ◆ If a product is partially damaged, after contacting the office, your delivery associate will make an immediate adjustment on your invoice.
- ◆ Once you have approved your order, sign the invoice indicating you're satisfied with the delivery. **It's as simple as that!**

At ROTH, our approach to credits and returns has remained simple and aimed at unquestionable customer satisfaction.

*After delivery, our credit and return policy is limited to certain guidelines. **Contact your Roth Sales Associate** should a return be requested after the delivery has been made... **Our return policy after time of delivery is limited. An item may be returned, after delivery, only if it meets the following important food safety guidelines:***

Produce 35-45 degrees

- ◆ Please inspect all fresh produce thoroughly at the time of delivery. Due to product integrity and food safety concerns resulting from excessive handling, temperature fluctuations, and other quality issues, produce items are subject to credit approval within 24 hours upon receiving product.

Dairy 35-45 degrees

- ◆ Please inspect all dairy products thoroughly at time of delivery. Due to product integrity and food safety concerns resulting from temperature control fluctuations, and other quality issues, dairy items are not returnable except at time of delivery.

PACKAGING:

- ◆ **Products are returnable for full credit *only* when they are in the original package free of markings or damage, and within the specified return time.**

| NO | DESCRIPTION | PRODUCT NUMBER | UNIT correct if needed | BRAND NAME | ESTIMATES NI = New item to bid NA = no estimate available | PRICE |
|-----|--|----------------|------------------------------|------------|---|---------|
| 97 | Pretzels - Prebaked, J & J or New York | | | | | |
| | Pretzel or equal | | 200/1 oz | | 534 | |
| | | | 350/3 oz | | 159 | |
| | CN equivalent | | 60/5 oz | | 614 | |
| | | | 100/2.25 oz | | 1503 | |
| | Cinnamon-Raisin | | 50/2.5 oz | | 298 | |
| 98 | Pretzels - Prebaked Whole grain or whole wheat | | | | | |
| | Soft pretzel | | 100/2.5 oz | | 134 | |
| | Soft pretzel rods | | 180/1 oz | | 335 | |
| | Minis | | 200/1 oz | | NI | |
| | 2.5 oz = 3 breads, 1 oz = 1.25 breads | | | | | |
| | J & J or equal | | | | | |
| 99 | Churros | | | | | |
| | Plain | | 100/10" | | 584 | |
| | Raspberry, 1/8 frt/veg, 1 bread | | 100/1.7 oz | | 534 | |
| | Apple, 1/8 frt/veg, 1 bread | | 100/1.7 oz | | 181 | |
| 100 | Cinnamon apple fingers | | 72/3 oz | | 236 | |
| | CN = 2 breads and 1/2 cup fruit | | | | | |
| | Albies' Foods or equal | | | | | |
| 101 | Grab and go S'Mores by Lamb Weston | | 96/1.8 oz | | 575 | |
| | CN equivalent | | | | | |
| | | | | | | |
| | DESSERT & DAIRY ITEMS | | | | | |
| | Produce - refrigerated | | | | | |
| 102 | Ready to eat in individual packages | | | | | |
| | Apple slices - green | TBD | 100/2oz | FRESHWAY | NI | \$30.20 |
| | Apple slices - red | TBD | 100/2oz | FRESHWAY | NI | \$30.20 |
| | Grapes - green | TBD | 80/2oz | FRESHWAY | NI | \$44.80 |
| | Grapes - red | TBD | 80/2oz | FRESHWAY | NI | \$44.80 |
| | Pineapple | TBD | 80/2oz | FRESHWAY | NI | \$53.37 |
| | Carrot sticks | TBD | 80/2oz | FRESHWAY | NI | \$22.10 |
| | Celery sticks | TBD | 80/2oz | FRESHWAY | NI | \$26.50 |
| | Other fruit or vegetables | | | | | |
| | APPLE RED DEL 113 | 00145 | CS | | | \$28.00 |
| | APPLE RED DEL 125 | 00146 | CS | | | \$28.00 |
| | APPLE GOLD DEL 113 | 00147 | CS | | | \$26.50 |
| | APPLE GRANNY SMITH 125 | 00507 | CS | | | \$33.00 |
| | BANANA 40# (5# BREAK) | 01030 | CS | | | \$25.00 |
| | BANANA PETITE 150ct S/O | 01035 | CS | | | \$25.50 |
| | BERRIES STRAWBERRIES 8/1 | 01586 | CS | | | \$15.75 |
| | BROCCOLI FLORETTES 6/3# | 01826 | CS | | | \$28.50 |
| | CABBAGE SHREDDED 4/5# | 01981 | CS | | | \$16.50 |

| NO | DESCRIPTION | PRODUCT NUMBER | UNIT correct if needed | BRAND NAME | ESTIMATES NI = New item to bid NA = no estimate available | PRICE |
|----|-------------------------------------|----------------|------------------------------|------------|---|---------|
| | CARROT STICKS 2/5# | 02535 | CS | | | \$26.10 |
| | CARROT MINI PEEL 10/3# | 02548 | CS | | | \$29.50 |
| | CAULIFLOWER FLORETTES 4/3# | 02610 | CS | | | \$29.00 |
| | CELERY STIX 2/5# | 02675 | CS | | | \$20.50 |
| | CUCUMBER 24ct.(3ct BREAK) | 03110 | CS | | | \$10.00 |
| | GRAPES RED SEEDLESS | 03632 | CS | | | \$31.25 |
| | GRAPES WHITE SEEDLESS | 03660 | CS | | | \$37.00 |
| | KIWI VOLUME FILLED 108 ct. | 04134 | CS | | | \$26.50 |
| | LETTUCE ROMAINE CHOPPED 6/2 LB | 04376 | CS | | | \$18.55 |
| | LETTUCE TOSSED SALAD MIXED 4/5# | 04400 | CS | | | \$16.25 |
| | LETTUCE SHREDDED 4/5# | 04416 | CS | | | \$16.25 |
| | LETTUCE CHOPPED 4/5# | 04430 | CS | | | \$16.75 |
| | ONION YELLOW JUMBO (10#BRK) | 05000 | 10# | | | \$4.80 |
| | ORANGE 88CT FCY (4# BREAK) USA | 05320 | CS | | | \$24.50 |
| | ORANGE 138 FANCY | 05331 | CS | | | \$21.50 |
| | PEARS BOSCH 90/100 | 05716 | CS | | | \$40.50 |
| | PEPPER GREEN LG. (3# BREAK) | 05725 | CS | | | \$19.50 |
| | PEPPER GREEN LG. (3# BREAK) | 05725 | 3# | | | \$3.35 |
| | POTATO 120ct IDAHO | 06211 | CS | | | \$21.25 |
| | SPINACH CLEAN 4/2.5# | 07080 | CS | | | \$17.50 |
| | BABY SPINACH 4LB | 07083 | CS | | | \$15.25 |
| | STIR FRY MIX 5# | 07181 | 5# | | | \$16.25 |
| | TOMATO CHERRY 12/1 | 07285 | CS | | | \$21.50 |
| | TOMATO GRAPE 12/1 | 07286 | CS | | | \$21.50 |
| | TOMATO BULK 5X6 VINERIFE 25#(5#BRK) | 07433 | CS | | | \$23.50 |
| | TOMATO BULK 6X6 VINERIFE 25# | 07434 | CS | | | \$21.50 |
| | TOMATO ROMA V/R 25# (5# BREAK) | 07540 | CS | | | \$15.75 |
| | Produce - frozen | | | | | |
| | Diced apples | | 2/5# | | NI | |
| | Diced peaches | | 2/5# | | NI | |
| | Diced strawberries | | 2/5# | | NI | |
| | Other fruit | | | | | |